BEFORE THE ILLINOIS COMMERCE COMMISSION

Docket No. 01-0614

Surrebuttal Testimony of Michael D. Silver On Behalf of Ameritech Illinois

Ameritech Illinois Exhibit 3.2

November 21, 2001

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| 1 | | SURREBUTTAL TESTIMONY OF |
|-------------|-----|--|
| 2 | | MICHAEL D. SILVER |
| 3 | | ON BEHALF OF AMERITECH ILLINOIS |
| 4 5 6 | I. | INTRODUCTION |
| 7 | Q. | PLEASE STATE YOUR NAME AND BUSINESS ADDRESS. |
| 8 | A. | My name is Michael D. Silver. My business address is 350 N. Orleans, Chicago, |
| 9 | | Illinois 60654. |
| 10 | | |
| 11 | Q. | HAVE YOU PREVIOUSLY SUBMITTED DIRECT TESTIMONY AND |
| 12 | | REBUTTAL TESTIMONY IN THIS PROCEEDING? |
| 13 | A. | Yes, I have. |
| 14 | | |
| 15 | II. | PURPOSE AND ORGANIZATION OF TESTIMONY |
| 16 17 | Q. | WHAT IS THE PURPOSE OF YOUR SURREBUTTAL TESTIMONY? |
| 18 | A. | The purpose of my surrebuttal testimony is to respond to the positions presented |
| 19 | | by: |
| 20 | | Mr. Joseph Gillan sponsored by AT&T Communications of Illinois ("AT&T). |
| 21 | | WorldCom Inc. ("WorldCom"), DataNet Systems, L.L.C., the Illinois Public |
| 22 | | Telephone Association, and the PACE Coalition; |
| 23 | | Mr. Christopher L. Graves sponsored by the Telecommunications Division of |
| 24 | | the Illinois Commerce Commission ("Staff"); and |
| 25 | | • Dr. James Zolnierek sponsored by the Telecommunications Division of the |
| 26 | | Illinois Commerce Commission ("Staff"). |

| 27 | | Specifically, I will address the rebuttal testimony as it relates to the following |
|----------------------|------|--|
| 28 | | issues: |
| 29 | | 1. Unbundled Local Switching with Shared Transport (Ill. C. C. No. 20, Part 19, |
| 30 | | Section 21); |
| 31 | | 2. Bona Fide Request Process (Ill. C. C. No. 20, Part 19, Section 1); |
| 32 | | 3. The provision of rate schedules (Ill. C. C. No. 20, Part 19, Section 1); and |
| 33 | | 4. Resale (Ill C.C. No. 20, Part 22, Section 1). |
| 34 35 36 37 | III. | UNBUNDLED LOCAL SWITCHING WITH SHARED TRANSPORT ("ULS-ST") |
| 38 | Q. | WHAT IS THE FUNDAMENTAL ISSUE CONCERNING ULS-ST AS |
| 39 | | REFLECTED IN THE REBUTTAL TESTIMONY OF STAFF WITNESS |
| 40 | | GRAVES? |
| 41 | A. | Mr. Graves does not want Ameritech to charge its normal switched access rates |
| 42 | | when an intraLATA toll call is originated by a CLEC using the UNE platform and |
| 43 | | is terminated to an Ameritech customer. Mr. Graves erroneously believes that |
| 44 | | something in 13-801 has changed the very clear rules that permit Ameritech to |
| 45 | | collect switched access charges in this situation. |
| 46 | | |
| 47 | Q. | WHY IS MR. GRAVES WRONG? |
| 48 | A. | To begin with, intraLATA toll service is, by definition, not local service. If a |
| 49 | | CLEC chooses to carry toll traffic over the Ameritech network, it becomes the toll |
| 50 | | provider (access carrier) of record. Because it is the access carrier of record, it is |
| 51 | | responsible for any terminating access charges that occur, regardless where the |

| 52 | | call terminates. The CLEC is the interexchange carrier, so therefore it is the |
|----|----|--|
| 53 | | CLEC's responsibility to compensate the ILEC whose network is used to |
| 54 | | complete the call. |
| 55 | | |
| 56 | Q. | IN LINES 543-48, MR. GRAVES SAYS THAT AMERITECH'S ULS-ST |
| 57 | | TARIFF HAS A LOCAL TERMINATION RATE IN IT THAT SHOULD |
| 58 | | APPLY TO TERMINATION OF INTRALATA TOLL CALLS. HOW DO |
| 59 | | YOU RESPOND? |
| 60 | A. | Mr. Graves is making an unwarranted leap of logic. While it is true that |
| 61 | | Ameritech's ULS-ST tariff has a rate in it for the termination of a call originated |
| 62 | | by a CLEC using ULS-ST, that rate applies only to local calls - not the |
| 63 | | intraLATA toll calls that are at issue here. The language that Mr. Graves quotes |
| 64 | | from Ameritech's ULS-ST tariff is clearly limited to local calls and that language |
| 65 | | offers absolutely no support for the proposition Mr. Graves asserts. Reciprocal |
| 66 | | compensation is for local traffic, not intraLATA toll. Terminating access charges |
| 67 | | on the other hand, have been designed to permit LECs to recover their costs of |
| 68 | | terminating toll calls. It makes no difference whether the originating toll provider |
| 69 | | is a CLEC or an IXC. The terminating LEC, be it Ameritech, a CLEC or another |
| 70 | | ILEC, is entitled to its terminating access. |
| 71 | | |
| 72 | Q. | MR. GRAVES ALSO ARGUES THAT THE LANGUAGE OF 13-801(d)(4) |
| 73 | | DOES NOT ALLOW AMERITECH TO CHARGE ITS SWITCHED |

| 74 | | ACCESS RATES WHEN IT TERMINATES A TOLL CALL FROM A |
|----|----|---|
| 75 | | CLEC USING ULS-ST. HOW DO YOU RESPOND? |
| 76 | A. | Mr. Graves' reading of 13-801(d)(4) makes no sense. I grant you that CLECs are |
| 77 | | permitted to use the Ameritech UNE platform to provide service without the use |
| 78 | | of "any other facilities or functionalities". However, this only means, for |
| 79 | | example, that CLECs cannot be required to collocate to use the UNE platform. It |
| 80 | | does not mean that CLECs can use whatever they want from Ameritech's network |
| 81 | | at TELRIC rates, and it does not mean that Ameritech's switched access is |
| 82 | | instantly transformed to TELRIC rates for just a chosen class of CLECs - those |
| 83 | | who use the UNE Platform. |
| 84 | | |
| 85 | Q. | ARE THERE ANY CONCERNS WITH MR. GRAVES USE OF HIS |
| 86 | | PROPOSED SCHEDULE CLG-1? |
| 87 | A. | Ameritech has several concerns with schedule CLG-1. First, there is some |
| 88 | | implication in lines 515-26 of Mr. Graves' testimony that Ameritech created the |
| 89 | | 25 call flow diagrams that Mr. Graves has attached to his testimony. Ameritech |
| 90 | | did not. Second, there is an implication that these are the same call flow diagrams |
| 91 | | that Mr. Hampton submitted to the Commission on behalf of Ameritech in Docket |
| 92 | | 00-0700. They are not. While Mr. Hampton did indeed have call flow diagrams |
| | | |

particular, Mr. Graves has inserted rates and rate elements that Mr. Hampton did

not have in his diagrams. In addition, Mr. Hampton had included comments

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96 concerning various problems with the call flow diagrams, which Mr. Graves has 97 omitted. 98 99 Third, the issue at hand is whether Ameritech can charge its normal switched 100 access rates to terminate a toll call that a CLEC originates using ULS-ST as a 101 component of the UNE platform. Only one of the 25 diagrams submitted by Mr. 102 Graves deals with that situation – call flow 17. Just so the record is clear, the rate 103 elements and rate levels shown on call flow 17 are the proposals of Staff and not 104 Ameritech. In particular, Ameritech does not agree that any "reciprocal 105 compensation" rate element is applicable in this situation. A switch access 106 termination rate should be charged instead. 107 108 In short, the applicable rates and rate elements for a CLEC's use of ULS-ST are 109 contained in the ULS-ST tariff. Normal switched access rates apply to the 110 termination of toll calls originated using ULS-ST. Those switched access rates 111 are found in Ameritech's access tariffs. I see no need to add anything to 112 Ameritech's tariff from the call flow diagrams. 113 114 Q. DO YOU HAVE ANY OTHER CONCERNS ABOUT THE CALL FLOW 115 **DIAGRAMS?** 116 Mr. Graves states that the call flow scenarios were developed in 1997 by the A. 117 Ordering and Billing Forum (OBF). I am concerned by Mr. Graves' suggestion

that a group, working on a project in 1997, would be able to produce

| 119 | | comprehensive information concerning ULS-ST, a product which was not at the |
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| 120 | | time identified, required, or developed by any ILEC. |
| 121 | | |
| 122 | Q. | MR. GRAVES MENTIONS DOCKET 00-0700. DO YOU HAVE ANY |
| 123 | | COMMENTS? |
| 124 | A. | My only concern is that the parties and the Commission not attempt to re-litigate |
| 125 | | in this proceeding any of the issues that are being addressed in Docket 00-0700. |
| 126 | | |
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| 140 | Q. | WHAT IS THE FUNDAMENTAL ISSUE CONCERNING ULS-ST AS |
| 141 | | REFLECTED IN THE REBUTTAL TESTIMONY OF MR. GILLAN? |

| 142 | Α. | Mr. Gillan mistakenty believes that IACs should be able to use ULS-S1 (as a |
|---------------------------------|----|---|
| 143 | | component of a UNE Platform) to provide exchange access services to |
| 144 | | interexchange carriers when the CLEC is not providing local service to the end |
| 145 | | user. |
| 146 | | |
| 147 | Q. | MR. GILLAN CRITICIZES YOUR VIEW THAT CLECS ARE NOT |
| 148 | | PERMITTED TO USE ULS-ST (STANDING ALONE OR AS AN |
| 149 | | COMPONENT OF UNE PLATFORM) TO PROVIDE SWITCHED |
| 150 | | ACCESS SERVICES TO INTEREXCHANGE CARRIERS OR OTHER |
| 151 | | CARRIERS. (GILLAN REBUTTAL, P. 13). IS IT TRUE THAT |
| 152 | | AMERITECH ILLINOIS HAS OFFERED NO "POLICY |
| 153 | | JUSTIFICATION" FOR THIS POSITION? |
| 154 | A. | No. I have cited in my testimony clear FCC precedent, as it appears in FCC |
| 155 | | Docket No. 96-98, Third Order on Consideration (Shared Transport Order), |
| 156 | | paragraph 52. A clear enunciation of this rule is also contained in FCC Docket |
| 157 | | No. 96-98, Order on Reconsideration, paragraph 13 (released September 17, |
| 158 | | 1996). There, the FCC noted: |
| 159 160 | | We thus make clear that, as a practical matter, a carrier that purchases an unbundled switching element will not be able to provide solely |
| 161 162 163 164 165 | | interexchange service or solely access service to an interexchange carrier. A requesting carrier that purchases an unbundled local switching element for an end user may not use that switching element to provide interexchange service and users for whom that requesting carrier does not also provide local exchange service. |
| 166 167 | | The FCC policy behind this limitation is the same policy that limits the |
| 168 | | substitution of UNEs for special access. Namely, the FCC is concerned that this |

substitution would imperil the universal service subsidies implicit in the access services provided by incumbent LECs. FCC Docket No. 00-65 (Texas 271 Order) (225, Released June 30, 2000). The obligations imposed on local exchange carriers to provide carrier of last resort service, and, more importantly, to provide residential service in less populated areas at rates that do not cover costs, are supported by the current access charge regime. Mr. Gillan's proposals to substitute UNEs for switched access services have universal service implications far beyond this docket.

A.

Q. MR. GILLAN STATES THAT HE STRUGGLES TO UNDERSTAND AMERITECH ILLINOIS' POSITION THAT SECTION 13-801 PROHIBITS THE UNLIMITED USE OF ULS-ST. CAN YOU HELP CLARIFY?

I can only repeat my testimony that Section 13-801(d)(4) authorizes a CLEC to purchase ULS-ST as a component of a UNE platform and use it to provide a variety of services, but all of the services provided by the CLEC using the UNE platform must be provided to the CLEC's "end users or pay telephone service providers." A CLEC is simply not entitled to use the UNE platform to provide service to anyone else, such as an interexchange carrier or other carriers. If Mr. Gillan is suggesting on pages 13 and 14 of his Rebuttal Testimony that CLECs have absolutely no intention to use ULS-ST to provide switched access to interexchange carriers, then he should clarify that matter and say so on the record. Without such a definitive statement, it appears that Mr. Gillan fully intends to

| 192 | | leave the door wide open to this possible (though prohibited) use. The |
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| 193 | | Commission should clarify in this docket that the use of ULS-ST proposed by Mr. |
| 194 | | Gillan is prohibited by clear FCC precedent and by Section 13-801(d)(4) of the |
| 195 | | PUA. |
| 196 | | |
| 197 | Q. | DOES MR. GILLAN GIVE ANY INDICATION OF THE CLECS' |
| 198 | | INTENTION TO USE ULS-ST TO PROVIDE SWITCHED ACCESS |
| 199 | | SERVICE WHEN THE CLEC DOES NOT ALSO PROVIDE LOCAL |
| 200 | | SERVICE TO THE END USER? |
| 201 | A. | Yes. In footnote 23 of page 14, he continues to insist that a CLEC can make |
| 202 | | whatever use of ULS-ST that it desires, including making it available to an |
| 203 | | interexchange carrier as a substitute for switched access. |
| 204 | | |
| 205 | Q. | HOW DO YOU RESPOND TO MR. GILLAN'S STATEMENT THAT |
| 206 | | "THERE IS NOTHING IN THE ACT THAT GIVES COVER TO |
| 207 | | AMERITECH ILLINOIS' PROPOSED RESTRICTION ON HOW A CLEC |
| 208 | | USES ULS-ST, ESPECIALLY WHEN PART OF A COMPLETE |
| 209 | | PLATFORM" (GILLAN REBUTTAL, P. 14)? |
| 210 | A. | My Direct Testimony and my Rebuttal Testimony could not have been clearer. |
| 211 | | Section 13-801(d)(4) explicitly supports Ameritech Illinois' proposed restriction |
| 212 | | that a CLEC only be permitted to use ULS-ST as a component of a UNE platform |
| 213 | | when the CLEC is offering services "to its end users or pay telephone service |
| 214 | | provider." |

| 215 | | |
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| 216 | Q. | AT PAGE 14, FOOTNOTE 24, MR. GILLAN ARGUES THAT SECTION |
| 217 | | 13-801(D)(4) APPLIES TO MORE THAN JUST A UNE PLATFORM. DO |
| 218 | | YOU AGREE? |
| 219 | A. | I am not a lawyer, and the question you ask is ultimately a question of law. |
| 220 | | However, I do note that Section 13-801(d)(4) is limited to the topic of how a |
| 221 | | carrier may use a "network element platform." It does not, either explicitly or by |
| 222 | | implication, address other arrangements such as local point-to-point and data |
| 223 | | circuits. |
| 224 | | |
| 225 226 | IV. | BONA FIDE REQUEST PROCESS |
| 227 | Q. | MR. SILVER, YOU HAVE DESCRIBED IN GREAT DETAIL THE WORK |
| 228 | | THAT AMERITECH NEEDS TO DO IN ORDER TO PRODUCE A |
| 229 | | RELIABLE PRICE QUOTATION IN THE BFR PROCESS. HOW DOES |
| 230 | | MR. GILLAN RESPOND? |
| 231 | A. | Mr. Gillan makes absolutely no response to the facts I provided about the |
| 232 | | difficulty of responding to requests for new "ordinarily combined" UNE |
| 233 | | combinations with complete and accurate information. He does not address a |
| 234 | | single one of the practical, real-world issues I raised about the work that |
| 235 | | Ameritech employees must do. Instead, he sticks to his unrealistic demand that |
| 236 | | Ameritech somehow provide firm prices in 14 days and provide the requested |
| | | |

| 238 | | that Ameritech faces in this area highlights the disconnect between his RAC |
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| 239 | | proposal and reality. |
| 240 | | |
| 241 | Q. | DOES DR. ZOLNIEREK HAVE ANYTHING TO SAY ABOUT THE |
| 242 | | SPECIFIC ACTIVITIES THAT AMERITECH WOULD NEED TO |
| 243 | | PERFORM IN ORDER TO OFFER A NEW UNE COMBINATION THAT |
| 244 | | IT "ORDINARILY COMBINES" FOR ITSELF? |
| 245 | A. | No, like Mr. Gillan, Dr Zolnierek fails to address or deal with any of the facts I |
| 246 | | raised in my Direct Testimony that describe the serious work that Ameritech has |
| 247 | | to undertake to make available a new UNE combination that it "ordinarily |
| 248 | | combines" for itself. |
| 249 | | |
| 250 | Q. | DO YOU HAVE ANY NEW CONCERNS ABOUT MR. GILLAN'S RAC |
| 251 | | PROPOSAL? |
| 252 | A. | Mr. Gillan states in footnote 5, page 6 of his Rebuttal Testimony that the RAC |
| 253 | | process not just for finding out what is "ordinarily combined", but is also for |
| 254 | | identifying new UNEs. This is alarming. Remember, the only basis for the very |
| 255 | | short intervals in the expedited RAC process is the assertion that the requested |
| 256 | | UNE combination already exists in some form on the retail side of Ameritech's |
| 257 | | business. Now, apparently, Mr. Gillan is abandoning even this thin veneer of |
| 258 | | justification and is arguing that the RAC process is also the appropriate process to |
| 259 | | identify brand new unbundled network elements. Apparently, Mr. Gillan's |
| 260 | | argument is that Ameritech can, within the 14 day interval allowed in his process, |

assess the technical feasibility and the cost of an undefined, non-existent UNE and can, in another 10 days, develop all the systems needed to accurately order, provision, maintain, repair and bill the UNE. That is assertion is wildly unreasonable on its face and illustrates the overall flaw in the RAC proposal. DR. ZOLNIEREK BELIEVES THAT ALL AMERTIECH HAS TO DO IN Q. ORDER TO MEET ITS OBLIGATIONS IS TO ANSWER THE QUESTION "DO WE DO THIS FOR OURSELVES OR OUR AFFILIATES?". HOW DO YOU RESPOND? Α. Dr. Zolnierek greatly over-simplifies the issue. As a threshold matter, he didn't pose the right question. The question is not whether Ameritech does "this for ourselves or our affiliate". Rather, the threshold question is whether Ameritech "ordinarily combines the requested sequence of UNEs for itself." The request itself must be for a combination of UNEs that Ameritech "ordinarily combines" for itself, not anything that Ameritech happens to combine. More important, the process does not begin and end with the asking of a question. There is hard work that Ameritech must do to evaluate, analyze and develop procedures to order, provision, repair, maintain and bill the requested UNE on the wholesale side of the house. This cannot be done in 10 days, 24 days or even 30 days. It requires up to the full 90 day interval I describe in my Rebuttal testimony.

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| 284 | Q. | MR. GILLAN ASSERTS THAT AMERITECH IS CHARGING CLECS |
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| 285 | | \$2000 JUST TO FIND OUT IF AMERITECH BELIEVES A REQUESTED |
| 286 | | COMBINATION IS "ORDINARILY COMBINED" IN ITS NETWORK. |
| 287 | | (GILLAN REBUTTAL TESTIMONY, P. 5) HOW DO YOU RESPOND? |
| 288 | A. | There is no charge if Ameritech Illinois responds within 10 days that it does not |
| 289 | | "ordinarily combine" the requested UNE combination. If Ameritech Illinois does |
| 290 | | "ordinarily combine," then the CLEC has a choice about how to manage the |
| 291 | | charge. It may pay \$2000 at the time it submits the BFR or it may choose to pay |
| 292 | | the costs of developing the preliminary analysis when the preliminary analysis is |
| 293 | | complete. If the CLEC chooses to pay at the time it submits a BFR, it includes a |
| 294 | | \$2,000 deposit to cover Ameritech's preliminary costs. Ameritech guarantees that |
| 295 | | that preliminary evaluation costs incurred by the CLEC during the 30-day |
| 296 | | preliminary analysis period will not exceed \$2,000. If the costs incurred to |
| 297 | | complete the preliminary analysis are less than \$2,000, the balance of the deposit |
| 298 | | will, at the option of the CLEC, either be refunded or credited toward additional |
| 299 | | development costs authorized by the CLEC after receipt of Ameritech's |
| 300 | | preliminary analysis response. If the CLEC chooses not to make a deposit, it |
| 301 | | will pay the total preliminary evaluation costs incurred by Ameritech during the |
| 302 | | analysis period. |
| 303 | | |
| 304 | | As my Rebuttal testimony discussed, under Ameritech's BFR for "Ordinarily |
| 305 | | Combined" UNE combinations ("BFR-OC") process, Ameritech will notify the |

CLEC within 10 days of receiving a completed application whether Ameritech agrees that the request is an "ordinarily combined" UNE combination. If the CLEC has elected to wait to pay the cost after the preliminary analysis is completed, and the BFR-OC is rejected within the initial 10 days, the CLEC will have paid nothing. If the CLEC has elected to pay the \$2,000 with its request, and the BFR-OC is rejected, the money will be refunded in its entirety. THE PROVISION OF RATE SCHEDULES

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Q.

ON LINES 591 THROUGH 595 OF DR. ZOLNIEREK'S REBUTTAL TESTIMONY HE DISAGREES WITH YOUR DIRECT TESTIMONY DISCUSSION RESERVING AMERITECH'S RIGHTS TO CHARGE FOR RATE QUOTES. PLEASE COMMENT.

319 A. Dr. Zolnierek argues that Ameritech should not be allowed to assess a fee for 320 providing a schedule of rates without getting Commission approval. My 321 testimony never suggested that Ameritech could begin assessing a charge without 322 Commission approval. My testimony, and the tariff language the testimony is 323 supporting, merely establishes a placeholder for potential action that Ameritech 324 may take at some time in the future to establish a charge. If that time ever comes, 325 Ameritech is fully aware that such rates would be reviewed by this Commission 326 prior to going into effect.

| 328 | Q. | IN LINES 602-615, DR. ZOLINIEREK SUGGESTS THAT AMERITECH |
|------------|-----|---|
| 329 | | BE REQUIRED TO RECITE STATUTORY LANGUAGE IN ITS TARIFF |
| 330 | | DOES AMERITECH AGREE? |
| 331 | A. | No, Ameritech objects to adding the language. It is unnecessary to recite language |
| 332 | | in the tariff that currently exists as part of Illinois law. It is redundant and serves |
| 333 | | no purpose. |
| 334 | | |
| 335 336 | VI. | RESALE |
| 337 | Q. | DOES MR. GILLAN ADDRESS THE RESALE ISSUE? |
| 338 | A. | Yes. On page 22 Mr. Gillan concedes that Ameritech's resale tariff "on its face" |
| 339 | | complies with 13-801(f). While he and I continue to disagree on the question |
| 340 | | whether the affiliates of Ameritech Illinois are subject to 13-801, we apparently |
| 341 | | now agree that if such obligations do apply, it is not a matter to be addressed in |
| 342 | | the tariffs of Ameritech Illinois. |
| 343 | | |
| 344 | Q. | DOES THIS CONCLUDE YOUR TESTIMONY? |
| 345 | A. | Yes. |
| 346 | | |